

Copies of Terms and Conditions are available upon request at SmarTone-Vodafone Stores or by calling 24-hour hotline or retrieved from web site [www.smartone-vodafone.com](http://www.smartone-vodafone.com).



Terms & Conditions T&C B04X-BM (Wireless Fixed Broadband Services - Fixed Term Service Contract)			
Date:		Customer Name:	
<input type="checkbox"/> Broadband		<input type="checkbox"/> Broadband and Phone	
Services Agreement No.:		A/C No.:	
Fixed Broadband No.:	New No.: _____ Port-in No.: _____ (if applicable)	Fax No.:	

**1) Deposit**

- a) Customer who does not agree to credit card auto-payment or bank account auto-payment is required to pay deposit.
- \$800 for Broadband Service Plan
  - \$1,200 for Broadband and Phone Service Plan

**2) Wireless Fixed Broadband Services ("Services")**

- a) The Wireless Fixed Broadband Services is subject to the General Conditions of Service of SmarTone Communications Limited ("the Company"). Please refer to T&CB01-03 published at <http://www.smartone-vodafone.com>.

- b)  Broadband Service Plan

Residential Plan	\$99 / month
Business Plan	\$188/ month

- Broadband and Phone Service Plan

Residential Plan	\$148 / month
Business Plan	\$238 / month

If the registration address which the Customer registers the Services is a commercial premises (as determined by the Company), the Customer is required to subscribe or deemed to have subscribed to the above Business Plan.

- c) The Customer is required to subscribe the above selected service plan for 24 months ("Fixed Term") from the date of service activation.

Copies of Terms and Conditions are available upon request at SmarTone-Vodafone Stores or by calling 24-hour hotline or retrieved from web site [www.smartone-vodafone.com](http://www.smartone-vodafone.com).

- d) The Customer will be assigned a new telephone number before the port in of the Fixedline Number for the use of the Company's Services. After the Fixedline Number has been successfully ported into the Company's Services, the new telephone number will be returned to the Company and the port in Fixedline Number will be used for the Company's Services. (Applicable to above Broadband and Phone Service Plan subscribers only)
  
- e) The Customer shall pay the Company liquidated damages (total monthly fee of the above selected service plan x remaining months in the Fixed Term or \$800, whichever is higher) upon the occurrence of any of the following events before the expiry of the Fixed Term:
  - if the Customer changes the Services or the telephone number;
  - if the Customer changes the registered name for the Services;
  - if the Customer changes the selected service plan; or
  - if the Services and/or related services are terminated/disconnected for whatever reason.

**3) Wireless Fixed Broadband Services ("Services") and Fax Service (if applicable)**

- a) The Fax Service is subject to the Terms and Conditions for Fax Service of SmarTone Communications Limited ("the Company"). Please refer to T&C B05 published at <http://www.smartone-vodafone.com>.
  
- b) The below Fax Service Plan is only available to Customers who have subscribed the Broadband and Phone Service Plan.
  
- c) Fax Service Plan

**Smart Duplex Plan (only available with Residential Plan)**

Monthly fee	Term
\$28	24 months

**Standalone Plan**

Monthly fee	Term
\$68	24 months

- d) The Customer shall subscribe the above selected Fax Service Plan for 24 months from the service effective date.
  
- e) If the Customer subscribes the Fax Service at the same time of subscription of the Services, the 24 months fixed term for both the Fax Service and the Services shall start from the service effective date of both the Services and the Fax Service. If the Customer subscribes the Fax Service after Customer has already subscribed the Services, a new 24 months fixed term applicable to the Fax Service and the Services shall supersede the existing Fixed Term for the Services. The new 24 months fixed term shall start from the service effective date of the Fax Service. The 24 months

Copies of Terms and Conditions are available upon request at SmarTone-Vodafone Stores or by calling 24-hour hotline or retrieved from web site [www.smartone-vodafone.com](http://www.smartone-vodafone.com).

fixed term for the Fax Service and the Services is hereinafter referred to as "Wireless Fixed Broadband and Fax Service Term".

f) The Customer shall pay the Company liquidated damages (total monthly fee for the Services plus the Fax Service x remaining months in the Wireless Fixed Broadband and Fax Service Term or \$800, whichever is higher) upon the occurrence of any of the following events before the expiry of the Wireless Fixed Broadband and Fax Service Term:

- if the Customer changes the Services or Fax Service number;
- if the Customer changes the registered name for the Services or Fax Service Number;
- if the Customer changes the selected service plan; or
- if the Services and/or Fax Service and related services are terminated/disconnected for whatever reason.

g) Where the Customer has registered an account with the Company's affiliate, SmarTone Mobile Communications Limited for mobile telephone services ("Mobile Account"), the Customer can request the Company to consolidate the Mobile Telephone Account with the Wireless Fixed Broadband Service Account into one for payment settlement arrangement.

---

Customer Signature / Company Chop

---

SmarTone Communications Limited /  
SmarTone Mobile Communications Limited  
Dealer's Authorized Signature / Company Chop